

**From:** [Hayes, Mark](#)  
**To:** [Ison, Dawn](#)  
**Cc:** [Delgado, Eric](#); [Webster, Susan](#); [McQuiddy, David](#)  
**Subject:** RE: West Udate  
**Date:** Thursday, April 25, 2013 3:40:13 PM

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Thanks

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**From:** Ison, Dawn  
**Sent:** Thursday, April 25, 2013 2:36 PM  
**To:** Hayes, Mark  
**Subject:** FW: West Udate

Yes Sir,

Dawn Ison  
Environmental Scientist

U.S. EPA Region 6  
214-665-2162 (office)  
972-974-2075 (cell)

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Be kind to the environment.  
Please don't print this email unless necessary.

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**From:** Whitley, John  
**Sent:** Thursday, April 25, 2013 8:30 AM  
**To:** Ison, Dawn  
**Subject:** Fw: West Udate

Looks like I was bcced on this.

Thank You,  
John Whitley  
US EPA

202-564-1929 (desk)  
202-536-8680 (mobile)

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**From:** Mike Howe  
**Sent:** Thursday, April 25, 2013 9:19:22 AM  
**To:** Elston Johnson; Melinda Torres; Cliff Avery  
**Cc:** Talley, Richard  
**Subject:** West Udate

Elston/ Melinda

This is the latest from Ricky Garret in Waco. It sounds like Waco is the the Public Works Resource Team. I may get another update today.

Beginning Thursday, April 25th, a handful of Waco Utility employees will be assisting West with restoring water service to a portion of town north of Oak Street and south of Spring Street. Mike Norman will be leading this effort. He will work through Glenda and Lisa to coordinate meter techs and will work through Joe and Jimmy Freeman for valve and leak crew support. David Kerr will be Mike's backup as needed.

Residents of West will be given 299-2489 as a contact number for water

or sewer calls. Our presence will be from 7am to 5pm, weekdays until approximately Thursday, May 2nd.

This afternoon Mike Norman, David Kerr, Joe Bernosky and I met with

West Public Works Director, CJ Gillespie and some of his staff to discuss and review the tasks for the upcoming week. Although water quality is generally very good, the boil order will remain in effect until further notice.

For questions or more information please call Mike Norman, David Kerr,

Joe Bernosky or myself.

Ricky

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**Mike Howe, Executive Director**

**Texas AWWA**

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